Software development processes are highly creative, and subject to frequent changes - making it hard to plan and schedule these processes in advance. Also, distributed projects cannot be planned centrally, especially if the involved parties are individual companies with their own areas of responsibility (as is the case in virtual Software corporations). On the other hand, certain aspects of the overall plan and schedule (milestones & deadlines, project progress) need to be available to all concerned parties.

In this paper, we present an approach to support distributed planning and scheduling, as well as the subsequent (also distributed) plan execution, in one system. The approach enables us to support interleaved planning and plan enactment, allowing the user to change the plan and schedule while the project is already under way. This facilitates the task of keeping the plan up to date, avoiding the complete invalidation of the plan as is often the case in conventional projects soon after enactment has started.

1 Introduction

Software processes represent knowledge about software development activities. Capturing, storing and using process knowledge of an organization has to deal with the following typical characteristics of software development: Software processes are inherently nondeterministic, concurrent and distributed.

The nondeterminism of software processes results from the fact that the sequence of development steps cannot be predicted in advance. Reasons are the existence of many creative development steps (e.g. design steps), possible choices among different alternative paths for plan execution, and product changes triggered from inside or outside the development organization. Concurrency and distribution of software processes result from interacting development activities that can be performed in parallel. Especially, outsourcing of development activities and the pressure to incorporate distributed agents enforces the spatially as well as the temporally distributed enactment of software processes.

Providing appropriate process support for these characteristics requires

a) a process support system that allows for alternating modeling, planning, and enactment of distributed processes,

b) the explicit description of decisions and dependencies, and
c) mechanisms to adjust the project plan during project execution.

This paper explains the main ideas of MILOS, a support system for distributed software development.

Section 2 introduces the MILOS model of interleaved planning, scheduling, and enactment support, and summarizes the ontology of terms used in this model. Section 3 describes an algorithm of how planning, scheduling, and plan enactment can be interleaved, and gives an example scenario to clarify the problem and our proposed solution. Section 4 gives a short overview over the techniques MILOS uses to support distributed project enactment, and shows how these same techniques can be used to facilitate planning and scheduling, as well as interleaved planning and enactment. Section 5 gives an overview over the current state of implementation, section 6 describes related research, and section 7 summarizes the paper and names the areas which we will explore in our future research.

2 The MILOS Ontology

In this section, we briefly describe our use of the terms modeling, planning, scheduling and enactment in this paper, and introduce our concept of meta tasks.

2.1 The Process Model and Project Plan

A MILOS process model contains general information about how software processes are done. For each kind of software development process (requirements analysis, system design, etc.) that can occur in a certain kind of de-
velopment project (e.g. accounting software development, regulation software development), a general description is given, and its input and output products, pre- and postconditions, and general attributes (e.g. estimated process duration, effort spent on the process) are defined. For each process, different methods can be specified, describing alternative refinements:

- An atomic method defines a way to solve the process directly. For example, code inspection can be done in an ad-hoc way, or using a formal reading technique.
- Complex methods refine a process into a number of sub-processes, e.g. a component development process is composed of a component design, a design inspection and a component implementation process.

Resource models describe types of project resources or agents (i.e. people or tools), with the resources’ skills and roles. These models can be used during process modeling to describe the type of resource that is needed to work on a process or apply a method.

The general process information described above is stored in a company-specific “experience base”, to be reused in specific projects. A MILOS project plan or schedule\(^1\) is built by

- selecting appropriate processes from the experience base, and inserting them into the plan,
- selecting applicable development methods according to the characteristics of the organizations (e.g. familiarity with specific methods) and the goals of the project (e.g. budget limitations),
- allocating resources to the processes according to the resource properties specified in the respective process models, and
- time scheduling with these resource allocations in mind.

The first four of the above activities (selection of processes and methods, defining the data flow and control flow) we summarize under the term planning. The latter two activities (time and resource assignment) we call scheduling.

The resulting plan contains instantiated processes, their subprocesses, as well as scheduling information like the processes’ assigned agents and scheduled start and end times. Certain dependencies (e.g. between a process and its subprocesses, between a process and its predecessors) can be extracted from the plan, and be used to track the necessity of change notifications during plan enactment. A more detailed description can be found in [5].

2.2 The Meta Plan

While a project plan contains those tasks that lead to the creation or modification of (software) products, i.e. the processes, the meta plan contains tasks who’s goal is the construction or modification of the project plan. Those tasks that modify the plan we call meta tasks, while we refer to processes also as development tasks.

The two meta tasks that we will deal with in this paper are planning tasks and scheduling tasks. Planning tasks appear on user agendas when a process needs to be refined, its data flow needs to be specified (i.e. its input and output parameters need to be matched to the inputs and outputs of other processes in the plan), or its control flow needs to be refined (i.e. values need to be assigned to open variables in a process’ precondition or postcondition). A scheduling task is generated when resources are to be assigned to a process, and its scheduled start and end times have to be defined.

Similar to the project plan, the meta plan can be modeled as a hierarchy of tasks, in correspondence to the hierarchy of processes in the plan. Like the plan, the meta plan can be used to automatically identify dependencies between the different tasks in the meta plan (e.g., when a task is removed from the plan, its subtasks do not need to be done any more). Additionally, there are dependencies between the meta plan and the plan: Whenever a new process is inserted in the project plan, it needs to be planned (i.e. further planning activities are required; see above) and scheduled, therefore necessitating the insertion of certain planning and scheduling tasks into the meta plan. On the other hand, planning a process can result in the insertion of (sub-)processes in the plan. By updating the plan and meta plan according to the rules we identified, and sending notifications whenever replanning becomes necessary, the MILOS system will be able to facilitate keeping the plan and schedule up to date, and checking the project progress against defined milestones and deadlines.

3 An Algorithm for Interleaved Planning, Scheduling, and Enactment

In this section we outline an algorithm for the simultaneous enactment of plan and meta plan, i.e. for interleaved planning, scheduling, and plan enactment. A short example scenario is given which demonstrates the interaction between plan and meta plan. The following algorithm abstracts the principle procedures from details and sketches.

1. Perform meta tasks before project start

   Goal: create initial project plan
   Role: planner

   We assume that at the start of a project a initial project plan is created which is tailored to the specific needs and characteristics of the development organization. The resulting plan may be instrumented with measures.

   The initial project plan is usually not described in detail.
and may be refined, modified or extended during project enactment.

2. Perform meta tasks during project enactment
   Goal: plan and schedule the next level of the project plan
   Roles: planner, modeler
   2.1 Plan next level
      2.1.1 Select appropriate methods for the next level due to the exit criteria (e.g. the goal specification) of the process to be performed.
      2.1.2 If no methods exist which are suited to fulfill the process specification the missing method can be modeled.
      2.1.3 Inform planner of the parent process if
         a) it is not possible to select or model an appropriate method
         b) the process specification must be adjusted
   2.2 Schedule next level
      2.2.1 Assign personnel to the selected methods
         a) assign planners to subprocesses (in case of complex methods)
         b) assign developers to atomic methods
   2.2.2 Determine start- and end dates according to the process specification and negotiate them with the planners/developers

3. Perform development tasks during project enactment
   Goal: create/modify output products
   Role: developer (e.g., requirements engineer, designer)
   3.1 Start method execution.
      If the method is in state performed and the exit criteria is met then assign value to output product.
      If the method is in state performed and the exit criteria is not met then inform the responsible planner for this method.

Fig. 1. Example plan (product flow omitted)

A short scenario is given to illustrate this algorithm (see Fig. 1). Let us assume that Alissa is the responsible planner for all subprocesses of the complex method “component development”. Her task is to plan this subprocesses according to the exit criteria (e.g., effort should be less than 50 hours). She selects appropriate methods for the processes “create component”, “component validation” and “integrate component”. These methods are selected in a way that it is possible to fulfill the exit criteria of the process “component development”. As an example, Alissa selects the complex method “white box test”, and assigns Susan as the responsible planner for the processes “generate test cases” and “perform tests”. These are Susan’s tasks for further planning. Due to the qualifications of the available personnel, she assigns Margret and Paul as developers to the atomic methods “equivalence class test generation” and “simulator test” and negotiates the planned start- and end times with them. During method execution Margret recognizes that it is not possible for her to complete her process before the planned end date. The reason might be that the complexity of the component to be tested is too high. Consequently, she informs Susan. Susan’s task is now to change the start- and end times and to inform Paul that he will receive the input product later than planned. If rescheduling is not possible, Susan can model new methods for the processes “generate test cases” and/or “perform tests” and assign them to appropriate developers. If Susan cannot find a possibility to reach the
exit criteria of the process “component validation” she in-
forms Alissa. Alissa might then select another method (e. g. statistic test) for execution and assign a new planner to
this method.

4 Dependency Management in the MILOS
Project Plan and Meta Plan

In this section, we describe the techniques the existing
MILOS system uses to facilitate the enactment of an ex-
isting plan, and show how these same techniques can be
used to facilitate planning and scheduling, i.e. the enact-
ment of the meta plan.

4.1 Enactment of the Project plan

The MILOS system provides to-do lists for agents, and
generate notifications to the concerned agents whenever a
process can be started (or needs to be restarted), or when
something of interest (e.g. an input product, a scheduled
time, or a process definition) has changed. Feedback is
provided to the planner about plan violations during exec-
ution, and allow the model and plan to be changed during
process execution, triggering change notifications to the
concerned agents. The system provides guidance to the
agents, and thereby helps ensure that the “real world”
process conforms with the plan. On the other hand, it al-
lo ws the plan to be adjusted when necessary, and therefore
prevents the plan from becoming obsolete when execution
does not follow the plan in spite of the guidance our sys-
tem provides.

Notification dependencies are generated from the
project plan, and project participants can express interest
in specific information. To implement these notification
dependencies, we use Event-Condition-Action (ECA)
rules that can be based on product and process-specific
events. For example, if the precondition of the component
testing process demands that the component requirements
document should be complete, our system would automa-
tically generate the following rule:

**Event:** document component requirements completed

**Condition:** the component test process has been as-
signed to Agent x

**Action:** Notify Agent x

(See [5] for more details concerning our use of ECA rules.)

4.2 Enactment of the Meta Plan

Not only do modeling and planning depend on enactment
data, but there are also dependencies between different
modeling and planning activities that concern the same
process or subplan. Once these activities are performed in
a decentralized way, support is needed to coordinate mod-
eling and planning activities as well as execution activi-
ties. For example, the removal of an output parameter in a
process model might necessitate replanning in case the
output is needed somewhere else in the plan. If these dif-
ferent modeling and planning activities have been distrib-
uted between different people, notifications have to be
triggered in order to inform all concerned people of the
necessity of replanning or re-modeling their processes.
Other examples for model or plan changes that necessitate
notifications are:

- A new process is inserted in the plan, which needs an
  input that no other process in the plan produces. All
  planners responsible for parts of the plan that might
  be modified to produce the product need to be noti-
fied. The same holds when an additional input is
  added to a process already in the plan.
- An input is deleted from a process in the plan, making
  it possible to start working on the process at an earlier
time than expected (and scheduled). The concerned
  planner should be notified of the arising opportunity.
- Conflicting methods are selected for different pro-
cesses, e.g. the method *Implement in Cobol* is selected
  for a component which is to be designed using the
  method *Object-oriented design*.
- A resource with a rare skill becomes available, open-
ing an opportunity to reschedule.

As mentioned in [11], modeling and planning can be seen
as a different kind of (meta) process, and can be handled
as such. If modeling and planning (and re-modeling and
replanning) are seen as tasks in the meta process of “man-
aging a software project”, these *meta tasks* can be as-
signed to agents (i.e. modelers and planners), just like
development processes are assigned to resources with the
appropriate skills. The meta process can be modeled, and
ECA rules can be extracted from that meta process. For
example, when the output of the system design process is
changed from an OMT document to a UML document, the
following ECA rule will be triggered (among other rules):

**Event:** output type for process *system design* has

**Condition:** process component design needs OMT de-
sign document as an input

AND planning task for process component
design has been assigned to Agent y

**Action:** Notify Agent y

In other words, the same mechanisms can be used to coor-
dinate modeling and planning that we already apply to ex-
cution: from the notification mechanisms and ECA rules
to agendas for meta tasks, all coordination concepts devel-
oped for enacting the software process itself can also be
utilized in order to facilitate the meta process of modeling
and planning the software process.

5 State of Implementation

Currently, the MILOS environment consists of several
components: a resource pool, a process modeling compo-
ment, a project plan management component, and a workflow engine. These components are responsible for maintaining the information concerning a company’s resources, process models, a project’s plan as well as its current state and products, respectively, and are linked via a change management mechanism. A detailed description of the architecture is given in [8].

The workflow engine enacts the current plan stored in the project plan management component. The individual planning activities that were necessary to construct the plan are of no concern to the engine; it is solely responsible for the coordination of development tasks. Thus, the current implementation of MILOS does not yet provide support to explicitly model the meta process of modeling and planning the project, and therefore the different meta tasks cannot be assigned to the appropriate planners. However, the chosen architecture allows us add a “plan engine” as a new component. As the workflow engine provides to-do lists of development tasks to each development agent, this plan engine will provide to-do lists of meta tasks to planners. Performing one of these meta tasks will result in a change of the project plan. Besides supporting immediate execution of a task, the user interface for planning agents will also allow delegation of meta tasks to other (planning) agents, thereby facilitating distributed planning. This “plan engine” is currently being implemented.

The MILOS system has been implemented in Java, using the object-oriented database GemStone/J 2.0 as an Enterprise Java Bean (EJB) server that provides transaction management and persistency services. This server manages the process model and project plan, and provides support for project enactment. Clients are responsible for modeling, planning and executing software development processes. They are stand-alone applications or Java applets which access the server via HTTP or using a Java Remote Method Invocation (Java RMI) interface.

6 Related Research

Our work bears similarities to several areas of research, particularly project management tools, workflow management approaches, and process modeling and enactment research. Commercially available project management tools like MS-Project and Autoplan support project planning and scheduling, but provide little or no enactment support. A project management system that does provide both planning and execution support is the Mesa/Vista Enterprise tool, an environment for collaborative project execution and management. It provides distributed access to project data, as well as version and configuration management, but it does not include any change notification services.

Workflow management tools like Staffware, FlowMark, or TeamWARE concentrate on project execution and provide little or no support for process modeling and project planning. In particular, plan changes during enactment require a complete restart of the project in most workflow management tools.

The approaches most similar to our work can be found in the area of process modeling and enactment research. Most approaches in that area provide (web-based) modeling and enactment functionality, as well as some support for dynamic plan changes and change notifications. However, most of these approaches do not provide project planning and management support, like resource allocation and time scheduling for tasks in the project. Below, we briefly describe a number of approaches in the area of process modeling and enactment research.

Endeavors [2], Serendipity [6], OzWeb [7], EPOS [10] and SPADE [1] are examples for such related research projects.

Like the MILOS model, the Procura [11] approach assumes that the same mechanisms that are used to coordinate the enactment of design projects can be used to support planning and scheduling. The Procura approach builds on the Redux model of flexible design [12], which can be used to track dependencies between design decisions, and send change notifications to the concerned agents when necessary.

Multi-view approaches in the area of process modeling allow the distributed modeling of objects in different styles and representations (e.g. control-flow view, abstraction hierarchy view, role-oriented view). These approaches can be classified according to their integration mechanisms. One class is characterized by separate modeling of different views and subsequent integration. A representative of this class is the MVM approach (multi-view modeling) [15]. This approach is based on role-specific views, which are modelled independently using the formal process modeling language MVP-L [3]. Finally, the integration of views is performed with similarity and consistency analyses and the creation of a comprehensive software process model.

The other class of approaches is characterized by the distributed modeling of a common model. This implies the permanent application of consistency checks and updating operations. A typical approach of this class is the MUVIE approach [13]. Here, each view defines a focus on an underlying graph structure model. The modeller only handles those parts that pertain to a specific view. The underlying semantics which guide incremental changes are expressed by a graph model and graph replacements.

7 Conclusions and Future Work

MILOS is a process modeling and enactment system which not only supports modeling and enactment in the same system, but also provides project management func-
tionality in the form of planning and scheduling support. This allows us to guide project execution according to the project plan and process model, as well as to keep the plan up-to-date by feeding back enactment information into the plan. MILOS’ flexible workflow engine allows the model and plan to be changed during project enactment, and provides support for process restarts whenever necessary. It provides task agendas for the agents enacting the plan, and notifies the agents when a process assigned to him/her becomes executable. Moreover, the MILOS model uses ECA rules to model dependencies between the processes in the plan. Whenever changes occur, these rules are evaluated, and change notifications are sent to those agents who are concerned by the change. These same mechanisms can be used to coordinate planning and scheduling as well as plan execution, and allow to track dependencies between the meta tasks of planning and scheduling on the one hand, and the enactment of the plan on the other hand. In this paper, we presented a flexible model of how these dependencies can be specified and tracked. A default (meta) model describes standard dependencies between planning, scheduling, and plan enactment. This model can be modified and extended to state project specific dependencies, for example the fact that a certain planning decision depends on a product produced during project enactment.

In the future, we will investigate the possibilities of extending our meta model by additional meta tasks. For example, quality assurance, and the related task of planning and executing appropriate measurements in order to ascertain the quality of process and product, are tasks that will be included in a future version of the MILOS model and system.

In order to satisfactorily supporting software development in virtual corporations, the MILOS system will have to be extended by security concepts. Also, decentralization of data storage, and the distribution of our workflow and planning engines will be central topics in our future research.

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Literature